

Your extended primary care service



NHS Harrogate and Rural District Clinical Commissioning Group has arranged with a group of local GP practices to make it easier for people to access primary care services at a time that suits them.

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- **Do you find it difficult to attend an appointment during the working day?**
 - **Are you a busy parent with small children?**
 - **Do you rely on working carers to take you to appointments?**

If so, this service is here to support you.



Extra appointments are being provided in the evening and at weekends from premises in Harrogate and Ripon. The service is an extension of your GP practice and offers pre-bookable, routine primary care appointments with a range of clinicians including GPs, nurses and healthcare assistants.

When using the service, you may not see your usual doctor, but we do employ clinicians from local practices where possible.

With your consent, our clinicians will be able to access your healthcare record to ensure they can offer the right treatment for you, and prescribe medication or refer you for further treatment if necessary.

It is not a walk-in or emergency service and you will need an appointment to be seen.

How do I get an appointment?

Simply contact your GP practice in the usual way. If you require a same day or next day appointment, a doctor or nurse may assess you over the telephone and provide advice, refer you to another service or book an appointment for you at your practice or at the Extended Primary Care Service. Patients with more complex needs that are better managed by their own GP would be seen in their own practice.

If you are unwell and your practice is closed, call NHS 111.

Extended hours appointments are for routine general practice issues and not for urgent care. Please note that when you book an appointment at the Extended Primary Care Service the practice will ask you for consent to share your detailed GP record with the clinician providing the care.

Should you need to cancel your appointment please contact your GP practice.

If urgent care is required please call NHS 111 for advice.

Where to go

Harrogate

The Mowbray Square Medical Centre
Mowbray Square
Harrogate
HG1 5AR

**Open until 8pm Monday–Friday
8:30am-12:30pm Saturday and Sunday**

Ripon

North House
North Street
Ripon
HG4 1HL

**Open until 8pm Monday–Friday
8:30am-12:30pm Saturday**



The service is provided by the Yorkshire Health Network Ltd (YHN). YHN is a federation made up of 17 GP surgeries that work together to maintain a locally delivered model of care by developing resilience, joint working and economies of scale.

Our member practices are:

- Beech House Surgery, Knaresborough
- Church Lane Surgery, Boroughbridge
- Dr Akester and Partners, Ripon
- Dr Bannatyne and Partners, Harrogate
- Dr Ingram and Partners, Ripon
- Dr Moss and Partners, Harrogate
- Eastgate Medical Group, Knaresborough
- East Parade Surgery, Harrogate
- Kingswood Surgery, Harrogate
- Leeds Road Surgery, Harrogate
- Nidderdale Group Practice, Pateley Bridge
- North House Surgery, Ripon
- Park Parade Surgery, Harrogate
- Ripon Spa Surgery, Ripon
- Spa Surgery, Harrogate
- Springbank Surgery, Green Hammerton
- Stockwell Road Surgery, Knaresborough

You can find out more about the Federation by visiting our website:

www.yorkshirehealthnetwork.co.uk