**Kingswood Surgery Patient Group Meeting**

3rd October 2022

Attendees: Caroline Greaves, Joan Glassford, Sue Alcock & Kate Kennady & Liz Walker

Apologies: Sylvia Fox, Kirsten Beck, Jeffrey Hodge

**Social Prescriber Jenn Miles**

For those did manage to attend the last meeting, Jenn gave the group a brief overview of her role at the practice. Jenn works across two practices, Kingswood, and Leeds Road. She is a resource for the practice to use, she supports patients and can refer and signpost to local community assets. She will reach out to many different types of people for example, the lonely, carers who are struggling, people who are struggling financially and much more.

Jenn gave a presentation on "Green Prescribing" (double clinic on the icon to open this), this opened up lots of conversation on what outdoor activities were already available.



**Online Access to Records**

Liz informed the meeting that online access to medical records was being introduced on 1st November 2022. This would not change any access that you already have. If you don't have access then, unless the doctor has banned it for any reason, you will be able to see you record moving forward from this date. The most common reason for the doctor to ban access is safeguarding reasons. Any ban can easily be lifted though if conditions change. The group agreed that due there not being a national advertising campaign about this, the practice should put a poster in the waiting area and tell patients through they website and add a one line to any text messages – keep it short and simple.

**Healthy Eating Promotion – Jeffrey**

Jeffrey suggested that, if possible, we do something on healthy eating for people on reduced incomes. The group didn't feel that this was something that we, as a group, could tackle. It might, however, be something for Jenn our social prescriber to focus on. Difficulty for the practice would be identifying those on reduced incomes or on benefits.